



THE REVIEW

Central Arizona Fire and Medical - 8603 E. Eastridge Dr., Prescott Valley, AZ 86314 – **March 4, 2022**

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"People will provoke you until they bring out your ugly side, then play victim when you go there. "

- Unk

**Fire Ops 101 May 13 & 14 – We need your help!
Call Capt's Burch or McCarty to volunteer**



The Chief's Desk

I am happy to report that the ambulance reform bill, HB2609, passed out of the House on Wednesday this week with a vote of 56-0! We will definitely take the win for the day, but recognize we still have a long road ahead. The bill will now be sent over to the Senate for their consideration. Once we know which committee the bill will be assigned to, we will start making our rounds with committee members.

Our lobbyist, Jim Norton, called on Tuesday this week while I was presenting at the Mohave County Leadership Academy to let me know the bill would be heard on the floor of the House Wednesday. He requested that I be on the ground at the Capitol to answer questions for legislators prior to the floor vote. Because I was out of town and didn't have clothes suitable for the Capitol, I was able to go on a bit of a Kohls shopping spree Tuesday evening in Bullhead City. Lesson learned, if you're going to be heavily involved in running a piece of legislation, always travel with more dress clothes than you think you need.

Getting the bill through the House was no easy task. It took a lot of effort to get the bill assigned, and then to ensure the bill would be heard. We've now had three two-hour stakeholder meetings with everyone at the table, including AMR. We've also had procedural meetings with DHS in an effort to ensure we avoid any unintended consequences.

We've met with countless legislators in person or via Zoom. Trying to parse our message down to something clear and concise was not easy given the complexity of the legislation. Okay, I'll say it for you, and because of my love of words – lots of words.

We know at least one or two more stakeholder meetings will be necessary on the Senate side. There are a couple of areas that require further discussion, e.g. the requirement that all units be equipped with GPS devices that record accurate response times. The language regarding the GPS units came out of the Governor's office, so not something that we as the Fire Service can really negotiate – that is up to the Governor's staff. Additionally, there are a couple of additions AMR would like to add that do not relate to the CON process. Again, not our language so not necessarily an issue for the Fire Service. However, some of the other ambulance providers have thoughts they would like to share regarding AMR's proposal.

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Upcoming Events:

March 7: Senior Staff Meeting, AFCA Meeting

March 8: Speak at RWOP, AFCA mutual aid meeting, Meet with Chair Zurcher, leave for Phoenix

March 9: Wildland Statewide Table Top, Meeting at Capitol

Feb 10: AFSl, Marcie's party

Board Meetings:

March 28: Administration
CAFMA – 1700-1830

Five Key Areas Of Focus For Resilience Management In 2022

By: Brian Zawada

Navigating current sources of disruption is a difficult undertaking, especially when they seem to have no end in sight: supply chain issues, cyberattacks, geo-political instability — let alone the pandemic. During these times of uncertainty, how does a leadership team ensure the ability to persevere no matter what happens in 2022? The answer to me is simple: Leadership must focus on five core topics and take a disciplined, intentional approach to each of them.

Model the “end-to-end.”

Take a look at your organization’s most important products and services and how they are delivered to significant customer segments. What does successful delivery look like and what is needed to make it successful? It’s imperative that leaders invest the time to understand the current processes and available resources that combine to deliver value. While processes refer to the way in which an organization operates, resources refer to the people, work locations, equipment, suppliers, data, IT sOnce these details are laid out and understood for each of the organization’s most important products and services (the “end-to-end”), leadership teams are ready to leverage this information not just to create “what if” plans, but also to have the capability moving forward to use this insight mid-disruption in order to predict potential downstream, secondary consequences.

Establish a position of readiness.

Readiness is the organization’s ability to better control vulnerabilities in order to decrease the frequency of potential disruption. A proactive approach is often more successful than strictly creating and exercising reactive solutions. But a combination of the two provides an organization with tools to both prevent potential disruptions as well as quickly and effectively recover from those that do come to fruition. What does this mean in practical terms? Leaders can take steps to meet this standard by knowing and addressing single points of failure and defining contingent strategies when a single point of failure is unavailable; learning how to properly deliver a coordinated response to disruption; and excelling at stakeholder communications. services and channels used to reach customers and suppliers.

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Chief’s Desk Continued

There has been some question about whether flipping the process will require more work for the Bureau of EMS and DHS. In short, we are moving the Administrative Law Judge (ALJ) from the beginning of the CON process and placing it after the Director renders a decision as an appeals process. Due to the fact that the Bureau already makes the determination of need when AMR opts not to intervene, we do

not believe flipping the process creates any additional work. In all reality, by the time AMR intervenes, the Bureau has already reviewed everything and would have otherwise rendered a decision.

Priority Ambulance has been working through the legal process for two years at a cost of nearly \$2 million dollars. This is clearly not a system designed to ensure the residents of Arizona have adequate ambulance transport coverage, and that is why we are running this bill.

I will be speaking at the Republican Women of Prescott (RWOP) next week Tuesday. They have always been a welcoming group; however, I also know there are some who attend the meeting that are critical of CAFMA. Hopefully, this will be an opportunity to clarify the problem, our approach, and the solution in a way that clears up misconceptions. I know there will be some who still believe that the CAFMA CON piece of the solution is an expansion of government, and they are welcome to their opinion; however, the Government's job includes ensuring public safety. That means we do have a place in emergency transport. I do not believe we have a place in interfacility transport as those are scheduled transports handled between businesses, e.g. hospitals and private ambulance companies.

We are currently working on the PPT slides for the presentation. Everyone knows people love seeing firefighters rescue animals. So, we have added a bunch of pictures of puppies – I mean who doesn't love a puppy. Oh, and we included the picture of Nelson in the backseat of the engine taking care of the dog. People absolutely love that picture!

As you can see, we are making gains in our quest for substantive changes in the CON process. Having said that, we still have a long road ahead. To that end, I would ask that you continue to share our social media posts as well as continue to spread the word about the challenges we face. We cannot get this bill over the finish line without everyone's help.

As of today, I don't have any updates regarding our CON. The last update I provided was that we had submitted our responses to the substantive review on February 11. What I have since learned is that under current statute the Bureau has over 400 days to complete their review of our packet. I believe it's at the end of the substantive review and rate process that AMR is given the opportunity to intervene. Again, you can certainly see that this process is designed to drag on with no regard for the health and wellness of our citizens. Meanwhile, we continue to transport patients in the Rescues, engines, Prescott Battalion Chief's rigs, or the patient's private vehicle. It is absolutely crazy, but it's what we have to do right now while the state continues to bury their collective heads in the sand.

Keep doing what you are doing in the field, i.e. focus on the patient. If you need to transport, transport. You will not be in trouble for focusing on the patient and/or the system. I will deal with the fallout, if there is any. You are professional responders and I trust you to make the right decision.

One more item, if you know anyone looking for a career in finance or administration, please send them to our website. We have one position open in Finance and two in Admin.



February Response Report - 2022

Land Area: 369 sq. miles Population: ≈106,500 Fire Stations: 10 Full-Staffed

Responses in District

| | |
|---------------------------|----|
| TOTAL FIRE INCIDENTS | 17 |
| STRUCTURE FIRE | 2 |
| STRUCTURE FIRE; CONFINED | 5 |
| MOBILE HOME/PORTABLE BLDG | 3 |
| VEHICLE FIRE | 2 |
| BRUSH/GRASS/WILDLAND FIRE | 5 |
| TRASH FIRE/OTHER | 0 |

Fire is 1.57% of call volume

| | |
|--------------------|-----|
| TOTAL RESCUE & EMS | 736 |
|--------------------|-----|

EMS is 68.02% of call volume

| | |
|-------------------------|-----|
| OVERPRESSURE / OVERHEAT | 0 |
| HAZARDOUS CONDITION | 17 |
| SERVICE CALL | 189 |
| GOOD INTENT | 77 |
| FALSE ALARM/OTHER | 46 |

Other is 30.41% of call volume

| | |
|--------------------------------|-------|
| TOTAL INCIDENTS IN DISTRICT | 1,082 |
| INCIDENT RESPONSES BY CAFMA | 1,195 |
| TYPE-1 UNIT RESPONSES BY CAFMA | 1,303 |

Fire Loss Summary

| | |
|-----------------------|-----------|
| Residential Fire Loss | \$175,050 |
| Commercial Fire Loss | \$7,200 |
| Vehicle Fire Loss | \$200 |

Top 5 Call Types

| | |
|-----|--------------------|
| 779 | EMS |
| 102 | Assist Invalid |
| 77 | Cancelled en Route |
| 47 | Public Service |
| 23 | Medical Assist |

| | |
|----------------------------------|-------|
| Average total # of calls per day | 38.64 |
| Average fire calls per day | 0.61 |
| Average EMS calls per day | 26.29 |
| Average all other calls per day | 11.75 |

Call Volume at PRCC

| | Month | Year-to-Date |
|-------|-------|--------------|
| PFD | 826 | 1,766 |
| CAFMA | 1,082 | 2,432 |
| GCFD | 7 | 23 |
| OD | 11 | 23 |
| WKFD | 4 | 4 |

Unit Responses

| | Unit | District | Total | Move Up |
|----------------|---------|----------|-------|---------|
| TYPE-1 ENGINES | E50 | 130 | 140 | 25 |
| | E51 | 27 | 152 | 46 |
| | E53 | 166 | 168 | 9 |
| | E540 | 33 | 42 | 23 |
| | E54 | 133 | 134 | 0 |
| | E57 | 49 | 51 | 1 |
| | E58 | 166 | 169 | 0 |
| | E59 | 153 | 162 | 2 |
| | E61 | 93 | 96 | 17 |
| | E62 | 125 | 130 | 6 |
| | E63 | 50 | 57 | 24 |
| TR50 | 1 | 2 | 0 | |
| | B3 | 36 | 45 | 0 |
| | B6 | 17 | 24 | 0 |
| | Rescues | 59 | 62 | 0 |

Calls by Municipality

| | |
|---|-----|
| Calls in Town of Chino Valley | 181 |
| Calls in Town of Prescott Valley | 565 |
| Calls in Town of Dewey-Humboldt | 49 |
| Calls in District, Unincorporated Areas | 287 |
| Calls Out of District | 10 |

Aid Agreement Summary

| | |
|----------------------------|-----|
| Aid Given to Prescott | 125 |
| Aid Received from Prescott | 58 |
| Aid Given to WVFD | 0 |
| Aid Received from WVFD | 0 |
| Mutual Aid Given | 0 |
| Mutual Aid Received | 0 |