



Statistical Summary: Second Quarter 2020

CALL VOLUME	April	May	June	2nd Qtr
IN-DISTRICT INCIDENTS; INCLUDING AID-RECEIVED	971	1,003	1,115	3,089
INCIDENTS IN-DISTRICT, INCLUDING AID GIVEN & OUT-OF-DISTRICT	1,060	1,107	1,208	3,375

SECOND QUARTER 2020: Call Volume by Hour vs. Weekday

HOUR	SUN	MON	TUES	WED	THURS	FRI	SAT	TOTAL
0	17	9	9	8	18	12	13	86
1	7	8	9	7	8	13	7	59
2	7	5	8	5	8	6	7	46
3	8	7	7	6	9	8	5	50
4	7	8	10	6	6	4	7	48
5	8	9	15	7	6	10	5	60
6	11	10	9	9	13	18	7	77
7	7	17	12	21	24	13	23	117
8	21	15	18	18	26	20	19	137
9	30	23	31	25	28	24	18	179
10	23	28	26	23	25	19	26	170
11	23	29	30	25	36	22	26	191
12	24	28	19	24	38	22	18	173
13	18	31	28	29	27	32	21	186
14	24	16	16	29	20	26	16	147
15	25	19	32	28	16	29	28	177
16	26	20	14	29	15	23	18	145
17	19	18	25	26	27	25	28	168
18	21	15	24	24	22	16	24	146
19	20	22	22	22	12	24	25	147
20	21	21	26	16	24	26	18	152
21	11	8	14	17	19	24	21	114
22	11	13	17	11	8	8	14	82
23	13	14	15	6	9	12	8	77
Total	402	393	436	421	444	436	402	

Second Quarter 2020	Response Reliability*	Unit Hour Utilization [^]
E50	79.49%	18.36%
E51	77.51%	20.65%
E53	77.99%	25.00%
E54	85.65%	19.60%
E57	89.68%	7.05%
E58	80.26%	21.25%
E59	86.02%	15.98%
E61	84.94%	13.97%
E62	84.69%	15.84%
E63	93.23%	6.82%

*Count of an engine being first on-scene to an incident in their first due area / Count of incidents in that engine's first due area.

[^]Total Incident Responses by a Unit / Total Hours in the Quarter.

Visit www.cazfire.org/about-us/statistics-maps/ for more information regarding Central Arizona Fire Medical Authority.

Response Time Performance - 1st on Scene

Emergency (Code 3) Responses that Meet the Defined Standard / All Emergency Responses in the Defined Area

The Goal is to be Above 90%

STANDARD	SUBURBAN	RURAL
09:30 mm:ss	14:00 mm:ss	
1st Half, 2020	%	CALLS
January-March	94.83	735
April-June	93.76	817
TOTAL	94.27	1,552
Average Emergency Response Time	05:50 mm:ss	07:54 mm:ss