



Statistical Summary: First Quarter 2020

CALL VOLUME	Jan	Feb	March	1st Qtr
IN-DISTRICT INCIDENTS; INCLUDING AID-RECEIVED	1,013	980	965	2,958
INCIDENTS IN-DISTRICT, INCLUDING AID GIVEN & OUT-OF-DISTRICT	1,099	1,073	1,058	3,230

First Quarter 2020	Response Reliability*	Unit Hour Utilization^
E50	75.73%	17.76%
E51	76.60%	21.79%
E53	71.49%	22.16%
E54	89.32%	16.71%
E57	88.46%	5.67%
E58	78.87%	19.28%
E59	87.14%	17.53%
E61	76.78%	13.87%
E62	79.31%	15.88%
E63	95.88%	5.95%

*Count of an engine being first on-scene to an incident in their first due area / Count of incidents in that engine's first due area.

^Total Incident Responses by a Unit / Total Hours in 1st Quarter.

FIRST QUARTER 2020: Call Volume by Hour vs. Weekday								
HOUR	SUN	MON	TUES	WED	THURS	FRI	SAT	TOTAL
0	18	6	12	7	6	4	7	60
1	10	11	8	6	8	9	5	57
2	6	6	5	9	8	12	8	54
3	9	13	7	5	12	9	7	62
4	4	9	4	5	6	6	7	41
5	8	7	14	3	10	6	5	53
6	9	15	12	13	8	10	12	79
7	13	24	10	13	12	18	9	99
8	17	21	12	17	20	25	11	123
9	14	27	29	15	23	24	13	145
10	30	28	16	28	21	17	26	166
11	14	17	32	22	24	30	19	158
12	16	21	31	29	29	30	12	168
13	16	20	18	21	24	20	22	141
14	31	23	17	23	29	17	27	167
15	26	28	24	24	32	13	23	170
16	28	30	20	27	20	20	21	166
17	22	24	26	29	35	26	30	192
18	26	18	16	28	24	26	17	155
19	20	14	25	19	18	17	19	132
20	17	18	16	21	23	19	17	131
21	16	12	19	22	19	7	14	109
22	8	14	17	12	12	20	8	91
23	9	6	10	10	10	8	14	67
Total	387	412	400	408	433	393	353	

Visit www.cazfire.org/about-us/statistics-maps/ for more statistics, maps and more regarding Central Arizona Fire Medical Authority.

Response Time Performance - 1st on Scene			
Emergency (Code 3) Responses that Meet the Defined Standard / All Emergency Responses in the Defined Area			
The Goal is to be Above 90%			
		SUBURBAN	
STANDARD	09:30 mm:ss		14:00 mm:ss
1st Qtr, 2020	%	CALLS	%
January-March	94.83	735	95.24
Average Emergency Response Time	05:48 mm:ss		07:51 mm:ss