



THE REVIEW

Central Arizona Fire and Medical - 8603 E. Eastridge Dr., Prescott Valley, AZ 86314 - **March 9, 2018**

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Quote of the Week

"You may not control all the events that happen to you, but you can decide not to be reduced by them." Dr. Maya Angelou

The Chief's Desk

So, I'm trying something new in terms of format – seems I may have learned something new on my trip to Murrieta this weekend to visit my good friend and mentor Chief Scott Ferguson. As part of our visit he took time to show me how to work with Word and PPT, best he could with my limited mental capacity and time line, in an effort to make my work product more appealing. I'm not sure this one will accomplish that, but I'll give it a shot☺

I spent two days in Phoenix this week, but will really only focus on one of the two. As part of the Prescott Area Leadership program, participants are required to shadow a leader in a field outside their own. Since I work with so many people in the Prescott Basin, I thought I'd branch out into an area for which I have zero knowledge. To that end, I was able to set up a shadow day with the Director/CEO of the Phoenix Zoo. Now, we can draw many parallels between the zoo and the fire department for the sake of poking fun, but as you know I am a very serious person and won't opine on those points – at least not in writing. Cont. Page 3

Board Meetings

March 26th

CVFD 1600
CAFMA 1630
CYFD 1800

Upcoming Events:

March 12 – Policy Committee Meeting
March 13 - Meet with Chino Valley Town Manager, Senior Staff Meeting
Chino Town Council Meeting
March 14 - SOG Meeting, Chino Chamber, PAL Book Club, Meeting in Phoenix
March 15 - VIP Day Wildfire Academy, PV Council Meeting

Legislative Update

S2162 – Senate bill 2162 would require PSPRS to begin rolling back their assumed earnings rate to a more realistic number. This sounds great on its face, and is something that should be done, however for every ¼% reduction in the assumed rate, our rates increase by 1%. This was one of the surprises we were faced with last year that ended up in dramatic increases to each PSPRS participating agency. The assumed rate is one symptom of a much bigger problem and would be best if adjusted in conjunction with other changes e.g. an alternate revenue stream to assist PSPRS participating agencies would be one thought. This is a much bigger issue than I can cover here, but suffice to say it appears the bill will not be heard this session. Our hope is to go before the legislators next session with viable and actionable options that will deal with the system, not one symptom.



S2168 – Senate bill 2168 would offer additional property tax exemptions to a certain class of citizens. We are still running the numbers for us, but Golder Ranch predicts, if it passes, a possible reduction in their revenue collections by nearly \$1.5 million. You can imagine the implications of this type of hit. It is possible that this bill violates Article 2 Paragraph 13 of the Arizona Constitution which says, paraphrased, you cannot treat one class of citizens different than another. Article 9 of the Constitution does not list an exception for what this bill covers. The bill passed out of the Senate and is now in the House. Stay tuned on this one.

Highway Clean Up Station 54

Capt. Damian Lys (Coordinator Extraordinaire and Overall Good Guy)

Our semiannual Hwy clean-up was a success and I wanted to extend a THANK YOU for all that donated their time for this event. Some of us found some money- Gordon.

So thank you:

Jaron Kirk

Daniel McCarty

Gordon Dibble

Dave Wittenburg (and your 2 y/o that was strapped to your back)

Jermiah and Ruby King

B shift 54- Zach Fields, Jake Brunk, Karl Postula

Ron Litchfield



Chief's Desk Cont. From Page 1

We started the day with his Wednesday morning meeting for all Vice Presidents. I really liked the format of the meeting, which is something his Vice President of Human Resources has now shared with me. Without getting into a lot of detail it's called an L10 EOS meeting which is a systematic approach to keeping a meeting on track. Yes, I do realize I am likely the culprit when it comes to straying off topic. I will be reviewing the system with Senior Staff to see where we might employ the model. From a leadership perspective I liked that they started the meeting by going around the table giving each person a chance to offer some positive thing from their persona life - just a good way to connect with each other. The meeting was well orchestrated and was kept to a strict time line, yet covered all topics as required without getting lost in unneeded detail.

The second meeting was with the directors that report to each VP. Again, it was a welcoming environment with each person having a chance to speak. All were on point and succinct.

Our morning gatherings were followed by lunch with the Curator of all things Zoo for the San Diego Zoo. Interestingly enough, the topic we focused on was disaster planning based on their interactions with the Santa Barbara Zoo during the recent fires. I never thought about the logistics of having to evacuate a zoo in the face of a disaster. Since the fires, Zoo officials in CA have had an after action of sorts which has led to an upcoming summit with Emergency officials to establish future plans for possible evacuations, as well as security for their records. It was a good conversation in which I was able to offer some level of insight in regards to the Fire Departments role – which is not to move elephants.....

I was absolutely astonished at all a Zoo encompasses. From an amazing veterinary service, to their conservation efforts e.g. re-establishing endangered animal species. The Phoenix Zoo is truly a model for others.

I was surprised to learn that the Zoo is not funded by tax dollars. They are in fact a 501C3 whose revenue is in part generated by entrance fees and sales. Their biggest source of revenue comes from capitol campaigns in which donors and/or benefactors provide millions of dollars for expansion and upkeep. The planning and logistics related to these campaigns, and the vision necessary to keep them going is astonishing.

What I was most moved by was the passion that each person had for their job, and the respect and admiration each supervisor provided for every employee.

7 Qualities of People with High Emotional Intelligence

By: Rhett Power August 23, 2017

“If your emotional abilities aren’t in hand, if you don’t have self-awareness, if you are not able to manage your distressing emotions, if you can’t have empathy and have effective relationships, then [no matter how smart you are](#), you are not going to get very far.”

At least that’s what Daniel Goleman, Ph.D., well-known writer and researcher on leadership who wrote the best-seller [Emotional Intelligence: Why It Can Matter More Than IQ](#), says. Goleman has dedicated his work to finding out [what makes people successful](#). And, his title spoiling the surprise, he says it comes down to their emotional intelligence. *That’s* what drives a person to excellence.

Related: [Why You Need Emotional Intelligence to Succeed](#)

What exactly *is* emotional intelligence (EI)? *Psychology Today* says it’s:

1. The ability to accurately identify your own emotions, as well as those of others
2. The ability to utilize emotions and apply them to tasks, like thinking and problem-solving
3. The ability to manage emotions, including controlling your own, as well as the ability to cheer up or [calm down](#) another person

The concept of emotional intelligence has been around since 1990, when Yale psychologists John D. Mayer and Peter Salovey presented the concept to the academic world. But Goleman has gone on to study it further—and he found *a direct relationship between the EI of a company’s staff and the company’s success*:

- Employees with [a high level of EI](#) have self-awareness that helps them understand co-workers and meet deadlines.
- When people have high EI, they are not bothered by client criticism; they remain focused on outcomes, rather than feeling offended.
- If two job candidates have similar IQs, the one with the higher EI will likely be a better fit for the company.

Like Goleman said, no amount of smarts will make up for a lack of the ever-important emotional and social abilities, especially as part of the professional world. Not sure how to recognize this essential trait? Here are seven characteristics of emotionally intelligent people.

[More](#)
